

Villa AquAid

The villa is now ours, hence it is time to write to you all about how the booking system will work, what the rules are relating to booking and what the cost is.

Let me start by making it clear the rules in here have been made with the intention of operating a system that is both fair and practical. If changes need to be made, they will be, so if you wish for changes to be made, do not hesitate to contact me.

The booking system described below will only come into effect from bookings after 1st February 2018. Up until this point, it is free for anyone to book on a first come, first serve basis using the website below.

Booking system

The website address is www.aquaidholidayhome.co.uk

On the website you will find pictures of the property as well as a calendar showing availability. To book, you simply create an account and register the days you wish to book. Once this is done, an email will be sent to Marie in Newmarket who will contact you to confirm the booking.

After booking you have 48 hours cancellation rights. If you do not cancel your booking, but end up not going, you will be charged £40 per night you haven't stayed. Whilst it may seem silly, this rule has been introduced to ensure that we never end up with anyone booking, blocking others from going and then don't go themselves.

The key: As soon as you get confirmation from Marie, *book those flights!*

Rules related to bookings

AquAid has made a very big investment, to the benefit of all of us. The rules below are written both to protect the investment and ensure that the property is kept in good condition:

1. In order to be eligible for using the holiday home, you must have been employed for a minimum of 12 months at the point of booking.
2. The minimum booking period is 4 days, for periods shorter than this, a cleaning fee of 120 Euro is payable to AquAid. Whilst AquAid has budgeted with approximate running costs for cleaning, electricity, pool service, tv and internet of £10,000 per annum, not charging the cleaning charge for short visits will increase this dramatically.
3. Restrictions may apply with regards to the number of days booked by a single employee in a calendar year, but you will be advised of these before receiving confirmation of your booking.
4. The property is available to immediate family only. This is categorised as partners, children, grand children, siblings and grand parents, all with respective partners and children. The member of staff must be on holiday with the family. The villa holds a maximum of 7 people aged 4+ and 2 children of the age of 3 or less, providing they sleep in a baby cot.

Cost

AquAid will not charge you anything for staying, but the government will tax you on the benefit. For this purpose, we have set the rental value at £40 per night, an amount on which you will have to pay tax. For a basic rate tax payer, that means a week's stay will cost £56 in tax. This tax is paid in the financial year following the year of your stay via your payroll.

Other rules

1. It is expected that you treat the property with respect and make Marie aware of any problems you may experience. That way, we can ensure they are corrected for when the next person comes.
2. You will be asked to pay for any damage caused to the property that is not the result of wear and tear.
3. The property is completely non-smoking inside, including the conservatory area.